

RESOLUTION NO. 090663, AS AMENDED

Expressing the City's Council's support for abolishing the appointment based collection of bulky items and providing regularly scheduled collection services.

WHEREAS, the City historically provided regularly scheduled bulky-item collection services to eligible dwelling units; and

WHEREAS, these regularly scheduled collection services ensured that residents were easily able to determine their collection date and receive collection with minimal inconvenience; and

WHEREAS, the City recently transitioned to appointment based collection whereby eligible dwelling units are required to call or e-mail the City if they wish to have their bulky items collected; and

WHEREAS, the appointment based system has proven itself inefficient to the extent that the appointments are scheduled on a first-come-first-serve basis and do not take into account the location of the eligible dwelling unit requesting the service, such that a resident, depending on when they schedule their appointment, may have to wait several months for the service notwithstanding the fact that a City crew may already be scheduled to be on their street collecting bulky items from their neighbors within a few days or weeks time; and

WHEREAS, the appointment based system has caused a large amount of confusion and public dissatisfaction because many people, unaware of the policy change, have seen their neighbors placing their bulky items curbside and have erroneously assumed that the City will be collecting bulky items from the entire neighborhood; and

WHEREAS, the appointment based system has proven inefficient for the City's purposes as well because the City is placed in a position where it must either leave unsightly bulky items on the curb or collect more than it anticipated despite the fact that it may not have dispatched adequate crews or equipment to a particular neighborhood; and

WHEREAS, it is in the public's and City's best interests that the City abolish the appointment based system and return to regularly scheduled collection service; NOW, THEREFORE,

BE IT RESOLVED BY THE COUNCIL OF KANSAS CITY:

Section 1. That the City Council expresses its intention to abolish the appointment based collection of bulky items and provide regularly scheduled collection services or other alternative methods of bulky item collection.

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Section 2. That the City Manager shall present a transition plan to the City Council and shall identify the necessary funds within 30 days following the adoption of this resolution.

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